

## Genomics

# How to connect to the Eurofins FTP server using FileZilla - a step by step guide to access your results

- 1 Open the site manager you can find it under (File) or by pressing (CTRL+S)
- 2 Create a new site
- 3 Name the new site (ngs-ftp.eurofinsgenomics.eu)
- 4 Enter the hostname (ngs-ftp.eurofinsgenomics.eu)
- 5 Input the Port (21)

## FTP password reset or password change using web browser

- 1 Enter the hostname <u>https://ngs-ftp.eurofinsgenomics.eu</u>
- 2 Click Forgot your password?
- 3 Enter the email you are using for logging into your user account on our website

# FTP server configuration and client requirements

#### Client

- TLS 1.3 should be supported
- Check that you don't use plaintext connection
- Firewall should allow connection to provided server IPs and ports

#### Server

- TLS 1.3 only
- Only FTP over TLS, no plaintext support
- Passive connection ports: 32768 65535
- ngs-ftp.eurofinsgenomics.eu (98.71.155.53), 98.71.155.64 and 98.71.155.73

- 6 Choose the protocol (FTP File Transfer Protocol)
- 7 Choose encryption (Require explicit FTP over TLS)
- 8 Enter your username (ftp-31100012345) the digits are your Contact ID
- 9 Click on Connect
- **10** Enter your portal password provided in email.
- 1 Enter the hostname <u>https://ngs-ftp.eurofinsgenomics.eu</u>
- 2 Log in with provided credentials
- 3 Go to Settings and enter new password

		FileZilla
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ost: ngs-ftp.eurof	insgen Username: Password:	Port: Quickconnect
• • •		Site Manager
Select entry:		General Advanced Transfer Settings Charset
✓ ➡ My Sites		Protocol: 6 FTP - File Transfer Protocol
ings ings-ftp.eurofinsgenomics.eu secret		Host: 4 ngs-ftp.eurofinsgenomics.eu Port: 21
		Encryption:7 Use explicit FTP over TLS if available
		Logon Turpe: Ask for password
		Logon Type: Ask to password
		User: 8 (ttp-31100012345
		Password:
		Background color: None
		Comments:
	New site	
	New Bookmark Rename	
	Delete Duplicate	
		Guineer OK Cance
erver/Local file	Direction Remote file	Size Priority Status
Queued files Fai	led transfers Successful transfers	
		Queue: empty